

City of Newport Beach, CA

City Manager's Newsletter

TO: Mayor Henn & Council Members

FROM: Dave Kiff, City Manager

DATE: November 4, 2011

Please enjoy the attached newsletters...



COMMUNITY DEVELOPMENT DEPARTMENT

To:

Dave Kiff, City Manager

From:

Kimberly Brandt, Community Development Director

Subject:

City Manager's Newsletter

Date:

November 4, 2011

Quick Guide Unveiled

As part of our continuous effort to improve customer service, the Community Development Department has been working with Information Technology Division (IT) to create a "quick guide" reference application that can be used citywide. The Building Division is already putting the Quick Guide to work by using it to organize the many forms and informational documents relating to obtaining permits or answering construction related questions. A customer is now able to access the Building Division website and narrow down to the specific type of permit he or she is trying to pursue.



A screenshot of a portion of the Building Division's permit processing information prior to the Quick Guide.



A screenshot of the new Building Division *Quick Guide*. This example shows what is returned if a customer wants a permit for a pool or spa.

The Planning Division has also been using the *Quick Guide* tool for drilling down to the specific type of applications and informational handouts related to discretionary actions. Both the Building and Planning Divisions are excited to be part of the introduction of this helpful tool and want to thank IT's Avery and Jackie for creating it. Their work on the *Quick Guide* made it not only easy for a customer to use, but also easy for the staff to maintain and update. Check it out when you have a chance!

Planning Division

Helping Out Business Owners During Tough Economic Times



After staff received feedback from business operators interested in a time extension for temporary banners, staff presented a report to City Council requesting a temporary relaxation of the Zoning Code standard regulating the length of time that promotional temporary banners are permitted. The City Council unanimously approved a resolution increasing the time from 60 days maximum per year to eight (8) times per

calendar year, not to exceed 120 days. The resolution grants this relief through December 31, 2013.

Staff Squeezes a Solution into a Tight Situation

Staff from Public Works, Municipal Operations, and Planning came together to assist a Balboa Island property owner. The property is developed with a single family home built in the 1930s that fronts on Marine Avenue, has a rear property line on a 10-foot alley, and a side property line on a 15-foot alley. This creates a tight situation, to say the least. The corner of their

second floor balcony, above the garage, and the corner of the garage have continuously been clipped by trucks and cars, as there is little room to maneuver around the corner. The Zoning Code requires new development on lots with this type of orientation to have larger setbacks from the alley on the first floor; however, there are numerous older structures that were developed with setbacks. smaller or no which aggravate this situation. Staff worked with the owner to design and position a bollard with reflective tape that will hopefully allow the poor balcony and garage to remain intact.



New Applications

- 504 W. Balboa Boulevard A minor use permit application for a day spa. The spa will offer treatments including saunas and baths. The spa will also include retail sales of related products.
- 214 Narcissus Avenue A tentative parcel map to subdivide an existing lot and portions
 of two (2) additional lots into two (2) new lots. The existing lot and portions are currently
 developed with a single-unit dwelling to be demolished.
- 999 Newport Center Drive An operator license to allow the addition of a Type 41 (On Sale Beer and Wine, Eating Place) Alcoholic Beverage Control (ABC) license at an existing movie theater.

- 259 Cedar Street A certificate of compliance.
- 412 and 412 ½ Carnation Avenue. A lot line adjustment to combine a parcel and a portion of right-of-way that was previously abandoned by the City.

Quick Hits

- Staff met with a real estate agent who was looking for potential sites for a 45-unit multifamily residential project. The discussion centered on potential sites in West Newport Mesa and the Airport Area.
- Staff met with the Senior Living Vice President and associates of NAI Capital, a developer, interested in finding a site in Newport Beach for a high-end assisted senior living facility. Their focus is providing housing within an area that can provide amenities to the seniors on-site or within the immediate area. Staff provided the site inventory of land suitable for residential development (Appendix H4 in the Housing Element) and the developer highlighted areas within West Newport Mesa and the Airport Area.
- The Planning Division will approve address changes for several businesses currently on Dolphin Striker Way and Martingale Way since the City Council agreed to provide a new curb cut on MacArthur Boulevard. The businesses will be addressed as MacArthur Boulevard to provide easier public access.
- Staff accompanied two (2) members of the Planning Commission on tours of the Newport Banning Ranch project.

Historical Photo of the Week



City Hall circa 1950.

Code Enforcement Division

Code Enforcement Division Recruitment Update

The Code Enforcement Division is pleased to welcome Ashlee Kendall and Ellisa Hall to the Code Enforcement team.

Ashlee Kendall comes to us from the City's Revenue Division where she was a student aide. Ashlee was responsible for handling business license applications and inquiries, water billing accounts, and most recently served as the City's Film Permit Liaison. Ashlee was highly recommended by her supervisors for her ability to effectively resolve problems for customers and her in-depth knowledge of City systems and processes,

As a Code Enforcement Trainee, Ashlee will be responsible for responding to code enforcement concerns on Lido Island, Balboa Island, and the Balboa Peninsula.

Ellisa Hall who comes to the City from the private sector will be the Code Enforcement Intern. Ellisa worked for many years as the National Safe Haven Administrator for the American Youth Soccer Organization (AYSO) and played a vital role in developing and implementing AYSO's Safe Haven Program. The Safe Haven Program is a nationally recognized child and volunteer protection program that provides training and certification for volunteers in organized youth sports.

Ellisa will be assigned to lead the City's Waste and Refuse Abatement Program (WRAP), and she will be responsible for handling many of the administrative duties for the Division.

Congratulations to both Ashlee and Ellisa and thanks to all the Human Resources staff who helped out with these recruitments.

Training Update

Code Enforcement Staff attended a free training workshop hosted by the Fair Housing Foundation. Some of the topics covered at the workshop included:

- Review of the Fair Housing Laws
- Landlord obligations and guidelines
- Occupancy standards
- Habitability issues
- Leases

The Fair Housing Foundation is contracted by the City of Newport Beach to investigate all complaints related to housing discrimination and violations of fair housing laws in the City. The Fair Housing Foundation is a nonpartisan educational agency dedicated to encourage an atmosphere of open housing through education, enforcement activities, counseling services, and outreach programs to landlords and tenants.

For questions regarding Fair Housing laws, please contact the Fair Housing Foundation at (800) 446-3247.

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Water Quality

Code Enforcement staff responded to a resident's call regarding wet cement that had been washed down a street gutter in the Eastbluff area. Code Enforcement Officer Cassi Palmer located the responsible party and staff from the General Services Division quickly responded to the scene and prevented the cement from entering the storm drain system and polluting the bay. One neighbor stopped at the scene to personally thank City staff for their excellent customer service and quick response.

In a separate incident, Code Enforcement staff responded to a call regarding paint that had been washed down a street gutter. Staff from the General Services Division observed painters washing their brushes and tools on the side of the street. Staff quickly placed sandbags around the entrance to the catch basin where the paint was nearing. Code Enforcement staff responded to the scene was able to educate the painters about the City's water quality regulations. The paint was cleaned up immediately by the painters.

These incidents are a reminder that anything thrown, swept or poured into the street, gutter or a catch basin (the curbside openings that lead into the storm drain system) can flow directly into the City's channels, creeks, bays and ocean. This includes pollutants like trash, pet waste, cigarette butts, motor oil, anti-freeze, runoff from pesticides and fertilizers, paint from brushes and containers rinsed in the gutter and toxic household chemicals. Residents are encouraged to report prohibited discharges to the Code Enforcement Division at (949) 644-3215. For more information on water quality and pollution prevention, please visit the City's website at www.newportbeachca.gov.

Thanks to the alert residents and General Services staff who quickly reported the above discharges and helped to protect the City's bays and ocean!

Building Division

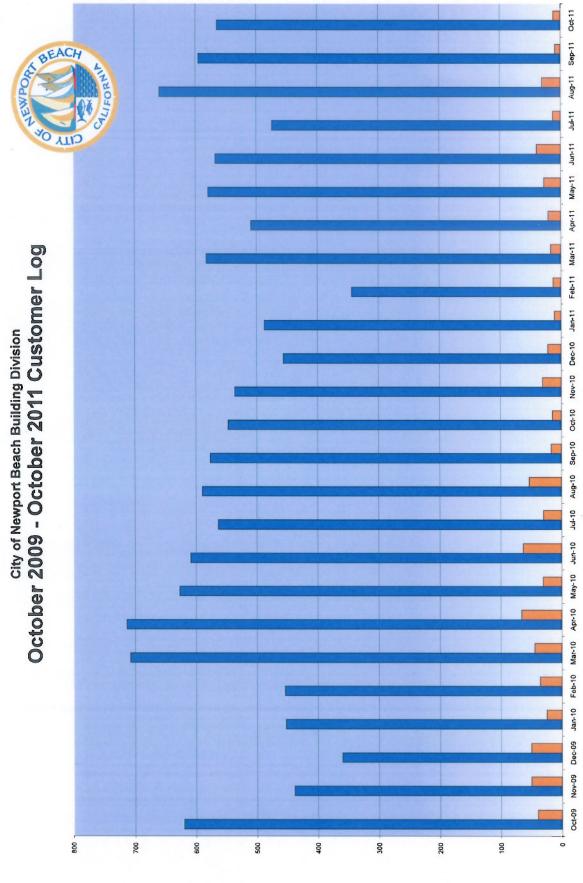
Mariners Point Update

Building Division staff met with the design team of Mariners Point and began the preliminary design review for building code compliance of the new project.

Customer Log

Please see the attached monthly customer log for October.

City of Newport Beach Building Division October 2009 - October 2011 Customer Log



Total Number of Customers

■# OF CUSTOMERS ASSISTED BY AN ENGINEER

■# OF CUSTOMERS THAT WAITED MORE THAN 30 MINS



FINANCE DEPARTMENT

ACCOUNTING • FINANCE & TREASURY • OMB • REVENUE

November 4, 2011

TO: DAVE KIFF, CITY MANAGER

FROM: Tracy McCraner, Finance Director/Treasurer

SUBJECT: CITY MANAGER'S NEWSLETTER

ACCOUNTS PAYABLE - BATCH 22

There will be <u>no</u> Accounts Payable batch (Batch 22) the week of November 21st due to the Thanksgiving holiday. Please plan ahead and submit invoices and payment authorizations by November 10th for payment on November 18th. If you have any questions, please contact Senior Fiscal Clerks Clarivel Rodriguez at ext. 3116 or Cynthia Shintani at ext. 3117. Thank you!

DEFERRED COMPENSATION CONTRIBUTION LIMITS FOR 2012

The annual deferred compensation contribution limits for 2012 will be \$17,000, up from \$16,500. The Age 50+ catch up limit remains unchanged at \$5,500. Should you have any questions, please contact the City's Great West representative Tracy Cook at 800-933-9808, ext. 45976 or at tracy.cook@gwrs.com.

AUDITORS

Next week the auditors will be here to begin the final test work phase on the 2010-2011 Financial Audit. You may see them crammed in the Planning trailer conference room or walking around asking questions. Please be patient with them if they visit any of you with questions. They expect to conclude their test work in about two weeks, but may extend another week if needed.

FISCAL YEAR 2012-13

We are in the process of developing the Fiscal Year 2012-13 Budget Calendar and templates for the department pages of the Performance Plan. We hope to have that documentation completed this month, but prior to that we will be distributing revenue estimate worksheets to each department. Revenue estimates will be due Friday, December 9, 2011. As always, we look to the departments to serve as the experts in terms of their revenue accounts. We rely on you to update your Fiscal Year 2011-12 projections and provide us with preliminary Fiscal Year 2012-13 estimates. That information allows us to project fund balance which allows us to recommend expenditure funding levels. If you have any questions, please contact Budget Manager Susan Giangrande at ext. 3128.

NEW JANITORIAL SERVICE

This week, a new company will be taking over the cleaning of most City buildings and facilities. The City previously had contracts with four different companies to provide these services; through a lengthy Request for Proposal (RFP) process those contracts were consolidated and ABM Janitorial will now be the sole contracted firm. One of the most impressive attributes of ABM Janitorial is the experience they bring to the City. In Southern California alone, ABM Janitorial administers 261 private and public contracts, representing an area of over 18,000,000 square feet cleaned. We certainly have confidence that this experience will carry over to this contract and ABM Janitorial will provide excellent service to the City.

The RFP process to consolidate all of the janitorial contracts was one of the most comprehensive that the City has ever facilitated. However, this effort will result in a cost savings to the City of approximately \$80,000 per year when compared to the rates of the previous janitorial contracts. Each of the following individuals contributed greatly in assisting Purchasing staff with the RFP process and deserves many thanks:

City Manager-GIS Ryan Stadlman

Library & Cultural Arts Eddie Flores, Melissa Kelly

MOD Jim Auger, Tom Miller, Mike Pisani, Rick Scott

Police Lisa Newman

Public Works Chris Miller

Recreation & Senior Services Matt Dingwall, Celeste Jardine-Haug, Wyatt Morris

SECOND WEDNESDAY TRAINING REMINDER

November 9, 2011 8:30 a.m. to 9:30 a.m. Council Chambers Travel Authorization/Expenditures



Newport Beach Fire Department Office of the Fire Chief

DATE: November 4, 2011

TO: Dave Kiff, City Manager FROM: Mike Morgan, Fire Chief

SUBJECT: CITY MANAGER'S NEWSLETTER

Emergency Operations Center (EOC) Drill



On Thursday, October 20, the city participated in the Great California Shakeout drill by conducting our annual Emergency Operations Center (EOC) exercise. For the exercise, all six Department Operation Centers (DOCs), as well as the EOC located in the Police Auditorium were activated. In total, we had 87 city staff members participate, which included 49 in the EOC, 11 simulators, 48 in the DOCs, and also 10 CERT and RACES volunteers.

The theme of this year's exercise was a 7.1 magnitude earthquake on the Newport Inglewood Fault. This is a very likely scenario since we have not had a large earthquake on that fault since 1933. During the drill, the focus in the EOC was on the secondary shift staff which includes many of the new management employees, and the recently updated Emergency Operations Plan (EOP). The DOCs focused on training new employees and updating their plans and procedures.

At the end of the drill, we conducted a de-briefing to identify areas of success and areas that need improvement. All of the critique information will be included in an After Action Report that will be distributed to everyone who participated in the exercise and a copy will also be sent to the County and State.

To see photos of the drill, click on the link below. If you have any questions about the exercise or the city's Disaster Program, please contact Emergency Services Coordinator, Katie Eing. \\cnb\\data\Archives\PhotoArchive\PrintShop\EventsPhotos\EOC\2011-EOC.htm.lnk

Storm Reimbursement Claims \$\$\$\$

This week we received several checks from FEMA and Cal EMA to close out the 2010 storm damage reimbursement claims. The checks totaled \$300,211 and will reimburse the city for the staff time, equipment, and damage to city property during the heavy rains in early 2010. Thanks to Katie Eing for seeing us through this difficult process!

Badge Pinning



On Tuesday, October 25, a badge pinning ceremony was held to celebrate the promotion of three members of the Department.

Charlie Dall, who was hired by the department when he was 15, was promoted from Fire Engineer to Fire Captain.

Brent Jacobsen, who started with the department as an ocean lifequard in 1982, was promoted from Lifeguard Captain to Lifeguard Battalion Chief.

Rob Williams, who joined the department in 1985, was promoted from a Lifeguard Battalion Chief to Assistant Chief-Lifeguard Operations.

These men are to be commended on enduring all of the hurdles it takes to achieve these ranks.

Busy Saturday Night

On Saturday, October 29 at 12:16am, Newport Beach Firefighters responded to a residential structure fire on Westcliff Drive in Newport Beach. The fire occurred inside a two story apartment building located in the 1600 block of Westcliff Drive near Buckingham Lane. No residents were injured in this incident, but one firefighter was injured. During the time the firefighters were fighting this fire, additional firefighters were called to 14 other calls for emergency services, including numerous medical aids and other calls for assistance.

Fire Investigators attributed the cause of the fire to a cooking grease flash fire. The two residents were home and preparing to fry food when the grease flashed above them and caught fire to the kitchen area. The fire quickly spread with the grease fueling a superheated environment forcing the residents to abandon their home and call 9-1-1. The first arriving fire engine reported heavy smoke showing and fire from a second story unit. The fire was blowing out of the front windows and was visible to many witnesses from Westcliff Drive.

Due to the density of the adjacent apartments, a second alarm was called for additional resources to reduce the spread of fire to neighboring residences. Newport Beach Police and Fire personnel evacuated the entire apartment complex for the residents' safety. Volunteers from the Red Cross responded to assist the displaced residents with any shelter needs. Ultimately, the two residents of the fire damaged apartment were displaced as well as another resident from the apartment below that also sustained some damage. The fire is estimated to have caused approximately \$85,000 in damage.

Fire units came from Newport Beach, Costa Mesa, Huntington Beach and Orange County Fire Authority. It took approximately 20 minutes to completely knock down the fire and an additional two hours to ensure the safety and integrity of the fire scene before all units were

released. Firefighters were very effective in stopping the spread of the fire to attached apartments and to the attic area. This was accomplished by a coordinated effort of aggressive interior firefighting operations and rooftop ventilation.

One Newport Beach Firefighter sustained moderate burns and was transported by Newport Beach Paramedics and treated at the Western Medical Center Burn Facility in Santa Ana.

Grease Fire Safety tips:

- Turn the Heat Off Don't try to move the pot. You might accidentally splash yourself or your kitchen with burning oil.
- Cover the Pot with a Metal Lid Use a metal lid since glass will shatter.
- Pour on Baking Soda Baking soda will extinguish grease fires, but only if they're small. It takes a lot of baking soda to do the job.
- Spray the Pot with a Class B Dry Chemical Fire Extinguisher
- Get Out and Call 911

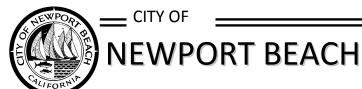
DO NOT do the following:

- Do Not Use Water Pouring water can cause the oil to splash and spread the fire. The vaporizing water can also carry grease particles in it, also spreading the fire.
- Do Not Move the Pot or Carry It Outside
- Do Not Throw Any Other Baking Product On the Fire Flour might look like baking soda, but it won't react the same. Only baking soda can help put out a grease fire.

CERT Drill the Skills and Graduation



On Saturday, October 29th the Fire Department held the last "Drill the Skills" and graduation for both fall 2011 Community Emergency Response Team (CERT) classes. Over the last two months, over 75 Newport Beach residents have been participating in either the Tuesday-Thursday evening CERT program or the all-day Saturday CERT program. Both CERT programs are 28-hours and FEMA certified. The drill represents the culmination of both programs. 74 Newport Beach residents completed all the program requirements and officially graduated on Saturday. With this new group of graduates, there are now more than 1000 active CERT volunteers in Newport Beach. In total, over 120 CERT volunteers participated in the drill. At the drill, CERT volunteers were divided into six "Neighborhood Teams" and participated in six stations: indoor search and rescue, outdoor search and rescue, fire suppression, triage, ID badge/review and disaster medical operations. The next two CERT programs are scheduled to begin in February and the next major "Drill the Skills" is set for Saturday, March 24, 2012.



HUMAN RESOURCES DEPARTMENT CITY MANAGER'S NEWSLETTER

DATE: November 4, 2011

TO: Dave Kiff, City Manager

FROM: Terri L. Cassidy, Director of Human Resources

SUBJECT: News from HR and Risk Management

HUMAN RESOURCES HOSTS ANNUAL EMPLOYEE HEALTH FAIR





Over 250 City employees and retirees attended the City's annual health fair, held at West Newport Community Center October 26. Participants had the opportunity to visit over 25 vendors. In addition to receiving benefit plan information, many services such as flu shots, chiropractic and blood pressure screenings and pulmonary lung function tests were available. Vendors and City associations donated prizes for the raffle giveaway.

Thank you to the Library, Municipal Operations and Recreation department members who helped make the health fair a success and a special thanks to the vendors and professional associations for their generous donations!

HR STAFF MEMBER PROMOTES TO ANOTHER AGENCY

Human Resources says goodbye to Stacey Barnier, HR Specialist II, whose last day is November 14. Stacey competed and earned a promotion as an HR Analyst with the City of Corona. She will be missed, but we wish her much success in her new endeavor! The City of Corona is lucky to have her!

If you would like to request information or an article on any Human Resources topic, please contact HR Office Assistant Kelsey Nash at knash@newportbeachca.gov.





LIBRARY SERVICES DEPARTMENT



Library – Cultural Arts

November 4, 2011

To: Dave Kiff, City Manager

From: Cynthia Cowell, Library Services Director

Subject: City Manager's Newsletter

Library Services

Central Library Re-Opens

Library staff worked over the weekend to get signage, shelving, books, DVDs and other materials back in place and ready for the line of customers waiting to enter Monday morning when the Central Library re-opened after a two-week closure due to construction issues.

Central Library received a record number of boxes Monday morning due to the closure – with 73 boxes piled high in Tech Services. By Wednesday morning the Tech Services crew had processed the materials and the pile was cleared.

What's Different at Central

The most noticeable difference is that the main staircase is blocked by a temporary construction wall. The second floor can be accessed by elevator or the southeast stairway through the Children's area. Customers seem to be taking the changes in stride, with some commenting how they are seeing some areas of the library for the first time. Current newspapers have been moved downstairs and more seating has been added to the Popular Library. Others, in search of windows and comfortable seating upstairs, have discovered the award-winning Charles Sword Reading Room to be a great place to study or read.





Capacity Crowd Enjoyed Foundation Speaker

A capacity crowd filled the Friends Meeting Room on Tuesday night to hear local doctor and author Dr. Stephanie McClellan, M.D. talk about her recently published book *So Stressed: The Ultimate Stress-Relief Plan for Women.* The NBPL Foundation has had record attendance this Fall for Library Live events and sold out their Fall Distinguished Speaker Lecture Series. The Foundation recently announced the line-up for the 2012 Lecture Series which begins February 10 with Dr. George Friedman and the topic *Forecasting and Analyzing Geopolitics.*

Cultural Arts Services

Newport Beach Sister City Association - Antibes, France

On Thursday, November 17 please join members and friends of the Newport Beach Sister City Association for an invitation to "Beaujolais Nouveau" at the Brasserie Pascal in Fashion Island. This event will take place at 5pm. Attendees will enjoy a glass of 2011 Beaujolais Nouveau, plus hors d'oeuvres and a dinner entrée selected from a pre-set menu. The cost is \$35.00 per person (additional beverages and side dishes are extra.) To make a reservation, contact Cherri Penne Myers at ourjanuary@att.net or 949-278-7055. RSVP'S are due by Monday, November 14, 2011. Be sure to invite your friends to this fun-filled French evening viva la France. The Sister City Association has provided this description on Beaujolais Nouveau:

"Beaujolais Nouveau is a red wine made from Gamay grapes produced in the Beaujolais region of France. It is fermented for just a few weeks before being released for sale on the third Thursday of November. This 'Beaujolais Nouveau Day' sees heavy marketing with races to get the first bottles to different markets around the world."



Free Family Concert

Join the Newport Beach Central Library on Saturday for a musical event for youth with Paul Tracey, the wandering minstrel. Paul will show us how he "Found It in a Book!



Sunday Musicale



"A Girl, a Guy, and a Piano:
Broadway's Golden Age"
features two talented singers,
Kara Masek and Tom
Vendafreddo, in an exciting
program of music made popular
during Broadway's golden era.

With famous duets like Cole Porter's "You're the Top" and old standards such as George M. Cohan's "Give My Regards to Broadway," this show will have you tappin' your toes and singin' along in no time! The program will feature classic George and Ira Gershwin tunes as well as songs written by Irving Berlin, Harold Arlen, and many more!



November 4, 2011

TO: Dave Kiff, City Manager

FROM: Mark Harmon, Municipal Operations Director

SUBJECT: City Manager's Newsletter

Water Distribution Certificates Completed

The following crew members are to be congratulated for successfully completing their Water Distribution certification exams. The California Department of Health Services under the California Safe Drinking Water Act and Health and Safety Code mandate that Utility workers be certified as Treatment and Distribution operators. *Well done!*

- Utilities Water Production Supervisor **Steffen Catron** passed his Water Distribution Operator Grade 5 exam, which is the highest level of certification.
- Senior Utilities Specialists **Matt Morell** and **James Sugiyama** passed their Water Distribution Operator Grade 2 exam.
- Utilities Specialists **Tim Merrill** and **Rob Maier** passed their Water Distribution Operator Grade 2 exam.
- Utilities Specialists, **Richard Aguirre**, and **Greg Ruzgerian** passed their Water Distribution Operator Grade 1 exam.

The Great Shake Out Disaster Drill









On October 20th, the MOD Yards had new faces stepping in at the DOCs. The drill provided staff with hands-on experience on the types of calls and responses we may encounter during an actual disaster. Great job to DOC leaders Jim Auger and Mike Lynch and all of the staff that participated!

MMASC Fall Forum & Installation Ceremony

Recently, Administrative Manager Maurice Turner attended the MMASC Fall Forum & Installation Ceremony. The event included a discussion on methods of increasing community involvement and a keynote address by Arne Croce, City of Bell interim City Administrator, telling about his experience in working to rebuild the city's civic foundation. The installation ceremony congratulated the outgoing board members (including Maurice who served as Secretary) and welcomed the new board members.



NEWPORT BEACH POLICE DEPARTMENT

November 4, 2011

TO: Dave Kiff, City Manager

FROM: Jay Johnson, Chief of Police

SUBJECT: Newsletter

Farewell Captain Fox



Congratulations to Captain Craig Fox who retired from the Police Department on November 4. Captain Fox began his law enforcement career in 1981 as a Police Cadet for the Newport Beach Police Department. While with the Newport Beach Police Department, Craig worked as a Patrol Officer, Accident Investigator, Motor Officer, Field Training Officer, Burglary Detective, Narcotics Investigator, SWAT Operator, and Regional Narcotics Suppression Team Task Force Member. Craig was promoted to Sergeant in 1998, advanced to Lieutenant in 2005 and achieved the rank of Captain in 2010. In 1996 he received the Department's Officer of the Year Award. Craig was awarded the Supervisor of the Year Award in 2000 and 2002. In addition, he received an Award of

Merit twice; in 1990 for his service during three SWAT operations and in 1992 for his service to the residents of Laguna Beach during the Laguna Beach Fire.

Congratulations and best of luck in your retirement years!

Special Olympics Tip-A-Cop Event a Huge Success

On Wednesday, October 26, Newport Beach Police Department Officers and Volunteers served as "celebrity" hosts and servers at the Yard House Restaurant in Fashion Island in the annual Tip-A-COP Event on behalf of Special Olympics, Southern California. As the host of the event and in support of Special Olympics, the Yard House provided \$25 gift cards for each donation of \$25 or more. Over \$6,000 was raised to benefit Special Olympic athletes in Southern California.



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Special Olympic athletes are children and adults with intellectual disabilities who are like other athletes – they love to train and compete, whether they win or lose. The Special Olympics provide the athletes with the chance to develop physical fitness, sports and social skills and self-esteem.

This marked the first year that our officers and volunteers have participated in the Tip-A-Cop fundraiser.

Community Connect Event

Representatives from the Newport Beach Police Department contacted more than 150 residents at the Newport Hills Shopping Center between the hours of 11 a.m. and 2 p.m., Thursday, October 27, 2011, in a Community Connect event. Halloween safety tips were distributed along with the Neighborhood Watch Quarterly Newsletter. This outreach resulted in 50 people signing up for the Nixle community information service.



The Nixle communication system allows the police department to send important and valuable information in a timely manner directly to residents via computer and/or cell phone.

"Community Connect" is a public service program headed by the Community Relations office. Crime Prevention Specialists Andy Querry and Kathy Lowe organized this event, which was supported by two Volunteers, Joel Gerson and Marc Spiegel.

Bike Rodeos

During the past two weeks, School Resource Officers Vlad Anderson and Marie Gamble held Bike Rodeos at Ensign Intermediate School, Newport Heights Elementary School, and Anderson Elementary School.

Bike Rodeos provide an opportunity for students to register and license their bicycles at no cost. Additionally, students are given an opportunity to ride through an obstacle course which is designed to hone their cycling skills and learn safe riding habits. Over 200 students registered bikes and participated in the Bike Rodeos.



To: Dave Kiff, City Manager

From: Laura Detweiler, Recreation & Senior Services Director

Date: November 4, 2011

OASIS SENIOR CENTER UPDATE

- The Fitness Center (FC) strives to provide a safe, comfortable, senior-friendly exercise environment for the active older adult, providing the opportunity to incorporate an exercise routine into their life which nourishes their mind, body and spirit. As of October 31, 2011:
 - ✓ The FC has **1912 active members**
 - ✓ The FC has three volunteers who have donated **45 hours** of service during October.
 - ✓ The FC's most popular fitness time continues to be 7:00am to 11:00am; with Mondays the busiest day of the week.
 - ✓ The FC sold **64 new memberships**.
 - ✓ The FC renewed **338** memberships; with **379** expired.

Below is a chart showing the average daily use (by day) in the FC for the month of Oct.

Average Daily Use	Monday	Tuesday	Wed	Thurs	Fri	Sat	Sun
	273	211	218	209	180	123	94

Due to the success of the "Summer Special," the training packages have been extended indefinitely.

The FC collected **\$9,120** in revenue* from personal training (from Aug 30-Sept 23).

Training packages (\$325/5 sessions) One Hour session (\$75/hr)		30 min sessions (\$40/hr)	30 min packages (\$280/ 8 half hour sessions)
\$5,760	\$980	\$455	\$1925

^{*\$5} ActiveNet fee removed from calculation)

- <u>Moving On</u> The Fitness Center has been a great success this year due in part to the Recreation Coordinator Leslie Hardy a perfect fit for getting this new program up and running. However, Leslie has been promoted to Recreation Supervisor where her job will include supervision of the Newport Coast Community Center and the Aquatics program. Although OASIS will miss her we know that she will do a fantastic job.
- <u>Intergenerational Program</u> Working together with the Friends President Scott Paulsen, a computer and cell phone tutoring program using local high school students has begun. Seniors will have the opportunity to have one on one attention from a student who will be able to answer any questions about computer or cell phone usage. Scott rounded up the students and we did a little advertising and coordination and the program is up and running. November 1st was the first day and the students all showed up on time, but not all the seniors. We thought it would be the other way around. This program, as all intergenerational programs, will be a great experience for both the senior and the high school students and will both learn about each other which will help to bridge that gap.

GHOULS, SEA MONSTERS AND NEW INTERPRETERS

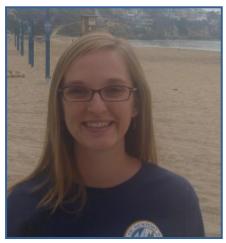
On Monday, October 31 the Marine Division dazzled the group attending the Department Halloween Pot-luck. For those of you who might remember those wonderful children's shows from the 70's like "HR Puff -n-Stuff" and "Land of the Lost", you will recognize "Sigmund and the Sea Monsters." Marine staff made a splash as Mama, Burp, Slurp and Sigmund Ooze. Lunch guests were offered treasures from the sea which included a menu of octopus, squid

and seaweed salad.



WELCOME TO THE DEPARTMENT

The Marine Division would also like to welcome Alex Nicely to the team! Though not able to get a costume ready in time for the pot luck...Alex is eager to work with this creative group on next year's festivities. Alex grew up in Western Washington about an hour north of Seattle and earned her Bachelor's Degree in Marine Biology from Western Washington University in Bellingham, WA in 2007. She lived the life of a biology graduate for a few years by cycling through several seasonal jobs in biology research and science education. This included working for the Marine Life Center in Bellingham, the Washington Department of Fish and Wildlife, the Woodland Park Zoo, People for Puget Sound, and the Seattle Aquarium to name a few. Alex loves being outdoors, reading a good book, and working with kids. She also loves to travel, having spent almost 3 months in South America and 2 months in Europe during the few years after graduation.



Alex moved to Southern California 2 years ago to soak up some sun and play on the beach while her boyfriend toils away in Veterinary School in Pomona. After struggling to find a job she enjoyed and spending some time doing marine research at Cal State Fullerton Alex has finally found her calling in education. In addition to the important work she will be doing as a Marine Naturalist Interpreter in Newport Beach, she is an After School Science Instructor for the Discovery Science Center and a Tidepool Educator for the Laguna Ocean Foundation. It is her goal to inspire kids of all ages to learn about science and to protect fragile marine and estuarine ecosystems found here in Orange County and around the world. She is excited to go to work every day where she has a chance to make a difference!

SWIM PASS CARD FOR ADULT LAP SWIM

Beginning November 21, staff will be issuing lap swimmers at the Marian Bergeson Aquatic Center (MBAC) a new pass card that will allow participants to digitally scan their card each time they attend lap swim. In January 2012, lap swimmers will able to renew or refill their pass card online at the City's website.

Lap swimmers have been informed about the new system by mail, email, and by City staff when attending lap swim. Below is how the new pass card system works:

How it Works: At your next visit to MBAC, staff will provide a swim card, which includes taking your picture and setting up your account. Once you receive your swim card, you can purchase lap swim visits in advance (5 visit minimum) and recharge your pass card as needed at the MBAC. You may pay by check or credit card only.

What Changes: Your pass card will be scanned at the MBAC each time you swim and one visit is deducted. As part of this new system, cash will no longer be accepted or one-time drop-ins beginning Monday, November 21, 2011.

Lap Swim Pass Card Fees:

Visits	Adults	Seniors
5	\$15	\$10
20	\$50	\$35 (non-residents add \$10)
Annual	\$160	\$110 (non-residents add \$30)

Quote of the Day —

The only reason people get lost in thought is because it's unfamiliar territory.

-Paul Fix

